Darnell Malone

UX/UI Designer

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ABOUT ME

As a Business Analyst turned UX/UI Designer, my ambition is to create memorable experiences. My journey has built resilience in critical thinking and problem-solving situations. While being driven, displaying altruism to users, teammates and stakeholders remains a priority.

PROFESSIONAL EXPERIENCE

General Assembly, Washington, DC

UX Design Immersive Fellow   FEBRUARY 2022 - AUGUST 2022

- Flex immersive student that included over 480 hours of professional training over 24 weeks
- Practiced user-centered design methods, design thinking skills, team collaboration, and client relations through a hands-on approach
- Developed a portfolio of individually and collaboratively focused in-class projects

Global Dynamics Information Technology, Washington, DC

Analytics Specialist   FEBRUARY 2021 - PRESENT

- Developing standards and policies for the Department of the Navy Manpower, Analytics, and HR Systems Directorate, through subcontracting to AE Strategies
- Creating data governance board and councils for the Department of the Navy Human Resource data systems
- Led Division's design efforts on creating customer-facing web-based portals into the Division

Inter-Con Security, Washington, DC

Armed Uniformed Protection Officer   JULY 2020 - FEBRUARY 2021

- Protected our and visiting nations' diplomats at the Department of State for the United States of America

State Farm Insurance, Bloomington, IL   January 2006 - July 2020

Sr. Business Analyst   NOVEMBER 2018 - JULY 2020

- Managed rollout and reporting projects while proactively meeting and exceeding customer's expectations
- Effectively analyzed and communicated results of analyses through advanced functions of QlikSense and QlikView to various levels of management with summaries, reports, and presentations
- Exercised comprehensive decision-making by diagnosed and resolved complex programming and data issues

Business Analyst   MARCH 2013 - NOVEMBER 2018

- Created, developed, tested, implemented and maintain systems and procedures for Auto/Fire Claims areas
- Advised and counseled claim operations, and coordinated solutions with general departments
- Analyzed workflows and recommended efficient plans for claim operations
- Previous roles with State Farm include: Claim Representative, CA&P Technician, CA&P Specialist, and Catastrophe CA&P Specialist

SKILLS

UX Design Practices
UX & UI Design, Information Architecture, Competitive Analysis, User Research, Affinity Diagramming, Persona Creation, Sketching, Wireframing, Prototyping, Presenting, Storytelling, Visual Design

Data Visualization
QlikSense, QlikView, Tableau

Software
Figma, Photoshop, Illustrator, iWork Suite, Office Suite, Google Suite, Maze.co

EDUCATION

General Assembly Washington, DC
User Experience Design Immersive
August 2022

Bring Your Own Laptop
Figma - Essential Training January 2022

Cambridge Certification Authority
Swift Level 1 and 2
January 2018

University of Wisconsin-Whitewater
Whitewater, WI
Management, MBA
May 2006

University of Wisconsin-Whitewater
Whitewater, WI
Computer End-User Technology, BBA
May 2004